



DAW 2154  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: James D. O'Brien :  
Serial No.: 09/765,961 : Attorney Docket No.: 00-40023-US  
Filed: January 20, 2001 : Group Art Unit: 2154  
For: ONLINE METHOD AND APPARATUS : Examiner: Lin, Kenny S.  
FOR DELIVERING HOME REPAIR :  
INFORMATION TO A SUBSCRIBER :

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION**

Sir:

In response to the Office Action mailed July 23, 2004, the Applicants submit the following amendments and remarks.

**CERTIFICATE OF MAILING UNDER 37 CFR § 1.8**

I hereby certify that this paper and documents and/or fees referred to herein as transmitted, submitted or enclosed are being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to the Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated below.

Name: Daniel H. Golub Signature: [Signature] Date January 24, 2005